



When Words Hurt: Helping Godly Leaders Respond Wisely to Criticism

Warren Bullock

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Criticism is a fact of life.

So how should a Christian respond? *When Words Hurt: Helping Godly Leaders Respond Wisely to Criticism* by Warren Bullock provides a wide array of biblical, grace-filled responses— from overlooking the criticism to mounting a robust defense— that will enable you to maintain your dignity while enhancing your personal integrity.

In *When Words Hurt*, you'll find answers to these and many other questions:

When is it appropriate to separate the critical message from the messenger?

Does negative, anonymous correspondence have any value?

When should we speak up and when should we stay quiet?

Leaders get criticized. No one gets an exemption. Whatever your level of leadership, verbal arrows will be shot at you, and some of them will hit their target. *When Words Hurt* will help you learn to face the criticism and the critic with grace.

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