



# Total Quality Management for Project Management

*Kim H. Pries, Jon M. Quigley*

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Finding ways to improve margins can be the difference between organizations that thrive and those that simply survive during times of economic uncertainty. Describing why cost reductions can be just as powerful as increases in revenue, **Total Quality Management for Project Management** explains how to integrate time-tested project management tools with the power of Total Quality Management (TQM) to achieve significant cost reductions.

Detailing the ins and outs of applying project management methods to TQM activities, the book provides the understanding you'll need to enhance the effectiveness of your TQM work. To clear up any confusion about what a true quality improvement is, it includes sections that cover the fundamentals of total quality management and defines the terms used throughout the text.

The book examines profitability as it relates to product cost—including the initial work determining investment paybacks. It compares TQM/PM versus Six Sigma and illustrates the use of scrum in the context of TQM for improving quality initiatives. Complete with real-world success stories that facilitate comprehension, it illustrates methods that can help to minimize distractions and keep your team focused.

The authors consider the full range of quality improvement tools as applied within the framework of project management. For the section of the book on the application of TQM to scrum, they demonstrate how these analytical methods can be used on the data produced within a scrum project and made into actionable information. Filled with innovative methods for improving costs, the text arms you with the tools to determine the approaches best suited to your corporate culture and capabilities.

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